

FREDERICK MCCOLLUM

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SUMMARY

My name is Frederick McCollum, but I go by Erick. I am a well-organized leader with a work ethic that has never been seen before. Every day I bring a sense of humor and contagious, positive energy. Communication is my best strength, and I honestly enjoy writing documentation. I have an unrivaled passion for technology, learning, solving problems, and building valuable relationships. If you give me a chance, I will be a respected leader within 6 months of joining your team.

EDUCATION

M.Sc. in Business Analytics | University of Dallas | 2021 | 4.0 GPA.

B.B.A. in Information Systems, Mathematics & Finance | Schreiner University | 2017 | Summa Cum Laude | 3.97 GPA

Professional Certificate in Computer Science for Web Development | HarvardX | 2020

TECHNOLOGIES & SKILLS

Languages: C#, Python, JavaScript, SQL, C, R, SAS

Frameworks: Django, Node.js, .NET, ASP.NET, React.js, Redux

Databases: Microsoft SQL Server, PostgreSQL, Redis, SQLite

Platforms & Tools: Git, GitHub, Azure DevOps, Azure, Google Cloud Platform, Amazon Web Services, Dynamics 365

Concepts: Microservices, REST APIs, Cloud Development, Machine Learning, Business/Data Analytics

Soft Skills: Communication & Public Speaking, Time Management, Quick Learner, Mentoring, Interviewing & Hiring

EXPERIENCE

Software Engineer II | H-E-B | May 2021 – Present

- Engineer and support 10+ business-critical applications using modern technologies in a 24/7 environment.
- Coordinated the design and development of a highly performant single-page web application and REST API.
- Improved the performance of a single-page web application and REST API by over 75%.

Software Engineer | Microsoft | Sept. 2020 – Apr. 2021

- Implemented over 5+ build and release pipelines in Azure DevOps to streamline the team's CI/CD process.
- Architected and engineered a resilient REST API and front-end application using Azure technologies.
- Spearheaded organization-wide improvement in authentication and secure development practices.

Software Developer Consultant | Microsoft | May 2019 – Sept. 2020

- Developed and optimized cloud-based enterprise applications to improve user efficiency by over 53%.
- Investigated and resolved memory leak issues in over 22 distributed web applications and REST APIs.
- Lead developer on a project that Won a Microsoft #BetterTogether award for going above and beyond.

Software Developer Support Engineer | Microsoft | July 2017 – May 2019

- Achieved consistent customer satisfaction ratings of over 90%.
- Recognized as a subject matter expert (SME) and team lead in software developer (SDK) topics.
- Expertly guided enterprise customers in development, debugging, and optimization of JavaScript and C# code.

PROJECTS

Unlocking Climate Solutions: Performed an analysis of climate survey data using Python, PostgreSQL, and Amazon Web Services (AWS). In order to help guide this project, I developed appropriate business questions and goals.

"MovieRater" Web Application: Web app that allows users to login, search/add movies to the app, add/view user reviews, and view the average review score for each movie. Created using Django (Python) and React.js (JavaScript).

View more at erickmccollum.com.

VOLUNTEER & ORGANIZATIONS

Open-Source Software Contributor | Microsoft Aspire Ambassador | Schreiner University Ambassador | CAST Tech High School Mentor | H-E-B Helping Here Volunteer